

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 16 October 2025

FOI Ref 30716

Requested Information:

Under the Freedom of Information Act 2000, I would like to request the following information:

- 1) Does your Trust stock hyaluronidase (e.g., Hyalase®) within the hospital pharmacy?
- 2) Is hyaluronidase available for immediate use in the Emergency Department (A&E) or accessible without delay 24/7?
- 3) If yes, please specify:
 - The formulation stocked (e.g., 1500 IU vials, other).
 - Typical number of vials routinely held.
 - The location of stock (ED, theatre, on-call pharmacy, etc.).
- 4) If not routinely stocked in A&E, what is the typical time and process required to obtain hyaluronidase in an emergency?
- 5) Does your Trust have a written protocol for management of vascular occlusion secondary to hyaluronic acid dermal filler injection?

Please provide this information for each site within your Trust that operates an Emergency Department.

Response:

Q1: Yes – Hyalase® 1500-unit injection is stocked at the RCHT Pharmacy.

Q2: Not listed on current RCEM/NPIS list as an essential antidote needed in ED for immediate use.

Part i) It is not stocked within ED, but **ii)** It is stocked in four locations (two Theatre locations, one ward location and main Pharmacy) within the Trust and so is

accessible out of hours via the ward/ Theatres supply and should be available with small delay in accessing. During 'in hours' working the item would be available via main Pharmacy. Therefore, it is accessible 24/7 with theoretical small delay.

Q3: i) 1500 units injections.

ii) Typically, 20 vials kept in Main Pharmacy. 10 vials kept in each of the Theatre locations and 10 vials in the one ward location.

iii) Main Pharmacy. Tower Theatres. Newlyn Theatres. Phoenix Ward.

Q4: In hours. ED would need to order stock via the internal electronic medication ordering system (POP) and then phone main pharmacy to indicate that this item would be needed urgently. If contacted by ED by phone and Pharmacy informed that it is needed as an emergency, then Pharmacy could process within 2-3 minutes and make supply. ED would need to walk to Pharmacy to pick up and return to ED (estimated 3-4 minutes) – therefore 5 – 7 mins estimate as best scenario.

Out of hours: ED would either call the Site Manager or ON-call Pharmacist to obtain advice on where to access the item (time depends on response time from oncall team). ED would be advised to obtain from either Phoenix ward or Theatres. Likely the whole process of discussing and ED staff member attending ward /Theatres and obtaining item and returning to ED ~ 10-15 mins as best scenario.

Q5: Not as far as I am aware – cannot find a protocol via search on Intranet.

Attachment(s):

No Attachment(s)

Date Response sent: 6 November 2025