

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 07 October 2025

FOI Ref 30576

Requested Information:

Question 1:

- **Are PATIENT NOTES* in your trust: all paper, all electronic, or a mixture of both?**
 - a. *If patient notes are **primarily electronic**:*
 - i. When did the trust transition from paper to electronic?
 - ii. What is the name of the electronic patient record platform used
 - b. *If patient notes are **primarily paper**:*
 - i. Are there plans to transition from paper to electronic? If yes, when?

* 'Patient notes' here refers to written documentation of clinical encounters with patients, completed by a healthcare professional.

Question 2:

- **Are DRUG CHARTS in your trust all paper, all electronic, or a mixture of both?**
 - a. *If drug charts are **primarily electronic**:*
 - i. When did the trust transition from paper to electronic?
 - ii. What is the name of the electronic prescribing system used?
 - b. *If drug charts are **primarily paper**:*
 - i. Are there plans to migrate away from paper to electronic? If yes, when?

Question 3:

- **Do the following departments in your trust use paper PATIENT NOTES (either partially or fully)?**
Please indicate
- **Yes, No or Not sure / Not applicable.**
 - A+E
 - ICU
 - Medical or Surgical inpatient wards (excluding ICU)
 - Outpatients

Question 4:

- **Do the following departments in your trust use paper DRUG CHARTS (either partially or fully)?**
Please indicate
- **Yes, No or Not sure / Not applicable.**
 - A+E
 - ICU
 - Medical or Surgical inpatient wards (excluding ICU)
 - Outpatients

Question 5:

- **Are fax machines still used in any part of your trust? (Yes / No)**

Response:

Question 1:

- Are PATIENT NOTES* in your trust: all paper, all electronic, or a mixture of both? – **Mixture of Both**
 - c. *If patient notes are **primarily electronic**:*
 - i. When did the trust transition from paper to electronic?
 - ii. What is the name of the electronic patient record platform used
 - d. *If patient notes are **primarily paper**:*
 - i. Are there plans to transition from paper to electronic? If yes, when?

* 'Patient notes' here refers to written documentation of clinical encounters with patients, completed by a healthcare professional.

Question 2:

Are DRUG CHARTS in your trust all paper, all electronic, or a mixture of both?
Mixed - primarily electronic though.

- c. *If drug charts are **primarily electronic**:*
 - i. When did the trust transition from paper to electronic?
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 - ii. What is the name of the electronic prescribing system used?
Careflow Medicines Management
- d. *If drug charts are **primarily paper**:*
 - i. Are there plans to migrate away from paper to electronic? If yes, when?

Question 3:

- Do the following departments in your trust use paper PATIENT NOTES (either partially or fully)?

Please indicate

- **Yes, No or Not sure / Not applicable.**
 - A+E - **Partially**
 - ICU - **Partially**
 - Medical or Surgical inpatient wards (excluding ICU) - **Partially**
 - Outpatients - **Partially**

Question 4:

- Do the following departments in your trust use paper DRUG CHARTS (either partially or fully)?

Please indicate

- **Yes, No or Not sure / Not applicable.**
 - A+E **Yes**
 - ICU **No**
 - Medical or Surgical inpatient wards (excluding ICU) **Yes**
 - Outpatients **Yes**

Question 5:

- Are fax machines still used in any part of your trust? (Yes / No)
No

Attachment(s):

No Attachment(s)

Date Response sent: 03 November 2025