

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 25th September 2025 FOI Ref 30453

Requested Information:

1. How many Endoscopes/Endoscopy Systems does the Trust own?
2. Who is the Manufacturer/Supplier of the Endoscopes/Endoscopy Systems that the Trust own?
3. Are any of the Trust owned Endoscopes/Endoscopy Systems subject to lease/finance arrangements?
4. What is the age of each Endoscopes/Endoscopy Systems that the Trust owns?
5. How many of the Trust Endoscopes/Endoscopy Systems are under Manufacturer/Supplier Warranty?
6. Are the Trust owned Endoscopes/Endoscopy Systems under external service provider service contract?
7. If under external service provider service contract, who is the external service contract provider?
8. Does the Trust maintain Endoscopes/Endoscopy Systems using internal engineers from within the EBME/Clinical Engineering/Medical Physics Department?
9. Where external service provider(s) are used, please provide the type of service contract that is in place, i.e. PPM/ Fully-Comprehensive/Ad-hoc support and for what Endoscopes/Endoscopy Systems ?
10. Where an external service provider(s) is used, what was the value of the contract on award?
11. Where an external service provider(s) is used, please state the service contract period, i.e. start/end dates?

12. Where an external service provider(s) is used, Does your contract include the provision of loan Endoscopes to temporarily replace defective Endoscopes?

13. Please provide the name, email address and phone number of the role responsible for managing endoscopy equipment within the Trust.

Definitions

OEM Warranty

Maintenance or repairs covered by the Original Equipment Manufacturer (OEM)

PPM

Planned Preventative Maintenance, i.e. annual service.

Fully Comprehensive

Maintenance contract covering the cost of Planned Maintenance and cost of repair parts and labour of equipment.

Ad-hoc support

Subcontracted work to an engineering company on an informal basis.

*For clarity, contact details are kept in the strictest confidence. These details are used only to contact regarding information of legitimate interest for the relevant contracts.

Response:

1. How many Endoscopes/Endoscopy Systems does the Trust own? **252**

2. Who is the Manufacturer/Supplier of the Endoscopes/Endoscopy Systems that the Trust own? **Olympus Keymed**

3. Are any of the Trust owned Endoscopes/Endoscopy Systems subject to lease/finance arrangements? **No**

4. What is the age of each Endoscopes/Endoscopy Systems that the Trust owns? **This detail is not held for our Endoscope systems**
5. How many of the Trust Endoscopes/Endoscopy Systems are under Manufacturer/Supplier Warranty? **38**
6. Are the Trust owned Endoscopes/Endoscopy Systems under external service provider service contract? **Yes**
7. If under external service provider service contract, who is the external service contract provider? **Clearview Endoscopy Ltd**
8. Does the Trust maintain Endoscopes/Endoscopy Systems using internal engineers from within the EBME/Clinical Engineering/Medical Physics Department? **No**
9. Where external service provider(s) are used, please provide the type of service contract that is in place, i.e. PPM/ Fully-Comprehensive/Ad-hoc support and for what Endoscopes/Endoscopy Systems ? **Fully Comprehensive**
10. Where an external service provider(s) is used, what was the value of the contract on award? **£1,743,680.11 ex VAT**
11. Where an external service provider(s) is used, please state the service contract period, i.e. start/end dates? **.01/04/2025 to 05/12/2029**
12. Where an external service provider(s) is used, Does your contract include the provision of loan Endoscopes to temporarily replace defective Endoscopes? **No**
13. Please provide the name, email address and phone number of the role responsible for managing endoscopy equipment within the Trust. **Procurement can be contacted through switchboard.**

Attachment(s):

No Attachment(s)

Date Response sent: 21 November 2025