

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received:

FOI Ref No 30125

Requested Information:

- Has the Trust got a contract for Managed Print Services?
 - If yes, please name the Supplier the contract is with?
 - If no, please name the manufacturer and support provider?
- Please supply contract Start and End Dates?
- Please confirm which Procurement route was used?
- Please confirm how many multifunctional devices the trust has?
- Please confirm how many desktop printers the trust has?
- Please confirm the annual spend on Managed Print Service contract?
- Please confirm any additional printer related spend - such as consumables/parts/support/call out/replacing printers/scanners/faxes etc (annual spend)?
- Please confirm annual print volumes (split Colour/Mono)

Response:

Has the Trust got a contract for Managed Print Services?

No

- If yes, please name the Supplier the contract is with?
- If no, please name the manufacturer and support provider?

Desktop Printers Brother supported in house (consumables supplied via contract with ARC Ltd)

MFC's Canon supported by Canon

- Please supply contract Start and End Dates?

ARC Ltd – 01/04/2025 to 31/03/2028

Canon – Multiple – contract dates are per device

- Please confirm which Procurement route was used?

ARC Ltd – G Cloud Framework

Canon – Crown Commercial Service Framework RM6174

- Please confirm how many multifunctional devices the trust has?

Canon MFC's – 118 approx

- Please confirm how many desktop printers the trust has?

Brother – 500 approx

- Please confirm the annual spend on Managed Print Service contract?

N/A

- Please confirm any additional printer related spend - such as consumables/parts/support/call out/replacing printers/scanners/faxes etc (annual spend)? **Consumables spend in 2024-25 £313.8k**



Royal Cornwall Hospitals
NHS Trust

Rental/ Copy charges in 2024-25- £140.5k

· Please confirm annual print volumes (split Colour/Mono)

Brother – Colour 31,230 approx per month

Mono 421,570 approx per month

Canon – We do not record this information

Attachment(s):

No Attachment(s)

Date Response sent: 07 October 2025