

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 29th August 2025

FOI Ref No 30094

Requested Information:

Request for Information: Duty of Candour Breaches

1. Please provide the number of breaches of the statutory Duty of Candour recorded by your Trust during the financial year 2024/2025, and for each of the three previous financial years.
2. For each breach, please provide:
 - The nature of the incident (e.g., delay in disclosure, failure to apologise, etc.)
 - Whether the breach was self-reported or identified through investigation
 - Any enforcement action taken (e.g., internal disciplinary, CQC warning, fines)
3. Please confirm whether the data is provided under the Open Government Licence or the Re-use of Public Sector Information Regulations 2015.
4. If the information is provided under the Re-use of Public Sector Information Regulations 2015, as per Regulation 6, I would like to request re-use of the information for a news story.

I make my request in line with regulations and given my intended use, which will be commercial. As per Regulation 7, a public sector body must permit re-use of the information where a request has been made in accordance with Regulation 6. Please confirm that you give permission for commercial re-use.

Response:

1. Please provide the number of breaches of the statutory Duty of Candour recorded by your Trust during the financial year 2024/2025, and for each of the three previous financial years.

Financial Year	FY Total DOC Incidents	FY In Target Total	FY Breaches Total	FY Compliance against 10 working day target %
21/22	726	357	369	49%
22/23	573	305	268	53%
23/24	487	257	230	53%
24/25	258	121	137	47%

2. For each breach, please provide:
 - The nature of the incident (e.g., delay in disclosure, failure to apologise, etc.)
The table below provides this information
 - Whether the breach was self-reported or identified through investigation –
Any patient safety incident with moderate harm or above would automatically be monitored via the patient safety & individual care groups.
 - Any enforcement action taken (e.g., internal disciplinary, CQC warning, fines)
– **NONE**

Details of Incident category for the DOC Breaches during FY 21/22 – 24/25

Row Labels	Count of ID
Abuse etc of patient by patient	1
Admission	26
Appointment/Booking	18
Appointments and TCIs	2
Clinical Assessment & Treatment	94
Communication	6
Consent	3
Destructive Behaviour	1
Discharge	11
Documentation / Patient Information	2
Infection Control	97
Infrastructure/Resources	3
Laboratory Investigations	3
Labour/Delivery	10
Manual Handling	1
Medical Equipment	3
Medication - Administration	10
Medication - Dispensing	1
Medication - monitoring and advice	1
Medication - Prescribing	10
Other / Miscellaneous	7
Patient Transport	1
Pressure Ulcer	63
Safeguarding - Adults	1
Self Harm	1
Slips Trips & Falls	81
Surgery/Theatre	11
Transfer	11
Venous Thrombo-Embolicism (VTE)	23
Grand Total	502

3. Please confirm whether the data is provided under the Open Government Licence or the Re-use of Public Sector Information Regulations 2015. **Yes**

4. If the information is provided under the Re-use of Public Sector Information Regulations 2015, as per Regulation 6, I would like to request re-use of the

information for a news story. **There are no restrictions on the use of this information.**

Attachment(s):

No Attachment(s)

Date Response sent: 24th September 2025