

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 23rd June 2025

FOI Ref No 29288

Requested Information:

1. Hardware Brand: The primary hardware brand of the organisation's:
 - a. Digital/Smart Buildings Platform
 - b. Fire Alarms
 - c. Fire Suppression
 - d. Access Control
 - e. Intruder Alarms
 - f. CCTV
 - g. HVAC (Heating, Ventilation, Air Conditioning)
 - h. BMS (Building Management Systems)
 - i. Care Comms / Nurse Call
2. Existing Supplier: If there is more than one supplier, please split each contract up individually.
3. Contract Type: What is included in the current contracts with these suppliers? Comprehensive, Semi Comprehensive including call outs, Basic Service Only.
4. Contract duration, end date and review date of the current contracts with these suppliers.
5. On average, what is the annual spend on each of these systems for the Trust?
6. Contact Detail: Of the person from with the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.
7. If the contract is a managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the responsible person from the FM (Facilities Management) Company

Response:

1.
 - a. Digital/Smart Buildings Platform: **DNVImatis**
 - b. Fire Alarms
 - Royal Cornwall Hospital: **Waldons**
 - West Cornwall Hospital: **ADT**
 - St Michaels Hospital: **MK Fire**
 - c. Fire Suppression: **Canon Fire Sprinklers**
 - d. Access Control: **Waldons**
 - e. Intruder Alarms: **Waldons**
 - f. CCTV: **Waldons**
 - g. HVAC (Heating, Ventilation, Air Conditioning)
 - Ventilation: **Health Air, managed in house**
 - Air Conditioning: **Mcwhirters**
 - Heating: **managed in house, gas servicing by MSB**
 - h. BMS (Building Management Systems): **Managed in house**
 - i. Care Comms/Nurse Call: **in house maintenance and external company Wandsworth for annual visit**
2. Please see the answer to question 4 below
3. Please see the answer to question 4 below
4. Fire Alarms – RCHT Waldons 2+2 contract commenced beginning of 2022. included installations in addition to 4 years maintenance. No info on WCH or SMH.
Fire Suppression – no contract currently in place.
Access Control, intruder alarms, CCTV – contract expired April 2025.
Ventilation – 1 year contract with Healthcair commenced Oct 24.
Air con – contract recently expired.
5. See below
6. We do not provide contact details
7. N/A managed internally

Category	Detail	Supplier	
A	Digital/Smart Buildings Platform	DNV Imatis	
B	Fire Alarms	RCH	Waldons
B	Fire Alarms	WCH	ADT
B	Fire Alarms	SMH	MK Fire
C	Fire Suppression	Suppression Service	Walker Fire
C	Fire Suppression	Misting / Sprinklers	Walker Fire
D	Access Control		T Clarke Contracting (Waldons)
E	Intruder Alarms		T Clarke Contracting (Waldons)
F	CCTV		T Clarke Contracting (Waldons)
G	HVAC (Heating, Ventilation, Air Con)	Ventilation	Healthcair
G	HVAC (Heating, Ventilation, Air Con)	Air Conditioning	Carrier Air Conditioning
G	HVAC (Heating, Ventilation, Air Con)	Air Conditioning	Macwhirter Western
G	HVAC (Heating, Ventilation, Air Con)	Heating	N/A
G	HVAC (Heating, Ventilation, Air Con)	Gas Servicing	MSB
H	Building Management Systems		N/A
I	Care Comms / Nurse Call	Nurse Call	Wandsworth

Attachment(s):

No Attachment(s)

Information Governance

Version No: 1

Review Date: 2028

Date Response sent: 17th September 2025

Section 43 (2) - Commercial Sensitivity (qualified)

Regarding Question 5 the Royal Cornwall Hospital Trust have considered this part of your request and after careful consideration, have concluded that the information requested is exempt from disclosure under Section 43 (2) of the Freedom of Information Act 2000:

43 (2) Information is exempt from disclosure under this Act as it would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

Exemption 43 (2) is a qualified exemption, and the Royal Cornwall Hospital Trust have fully considered the balance of public interest and are satisfied that the public interest in withholding the information outweighs the public interest in disclosing it. The Trust considers that there is a real likelihood of harm arising to both its own commercial interests.