

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 4th August 2025

FOI Ref No 29812

Requested Information:

1. Please confirm if the trust uses digital Remote Patient Monitoring and/or Virtual Ward solutions in Respiratory.
2. If yes, please confirm the name of the solution and its contract end date for each department
3. If paper-based, please advise of this also.

Response:

1. Royal Cornwall Hospitals Trust utilises virtual wards for respiratory to discharge our patients to. However, these virtual wards are managed by Cornwall Partnerships NHS Foundation Trust.
2. This question is best redirected to Cornwall Partnerships NHS Foundation Trust, please see appendix one.
3. This question is best redirected to Cornwall Partnerships NHS Foundation Trust, please see appendix one.

Attachment(s):

Appendix One –

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST : 29812

I refer to your request under the Freedom of Information Act for information regarding Virtual Wards.

I can confirm that the Royal Cornwall Hospitals NHS Trust (RCHT) does not hold the information falling within the description specified in questions 2 and 3 of your request.

Having reviewed your request for information, we have identified that due to the nature of the information that you are seeking, your request may be more appropriately addressed to **Cornwall Partnership NHS Foundation Trust**

May I suggest that you re-direct your request to that authority? Contact details are as follows:

- By Post to: Information Governance – Freedom of information team, Cornwall Partnership NHS Foundation Trust, Head Office, Carew House, Beacon Technology Park, Dunmere Road, Bodmin, PL31 2QN
- By Email to: cpn-tr.freedomofinformation@nhs.net

If you have any queries or concerns, then please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Information Governance Manager, Knowledge spa, Royal Cornwall Hospital, Truro, Cornwall, TR1 3LJ or e-mail rch-tr.FOI@nhs.net

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Royal Cornwall Hospital.

The Information Commissioner can be contacted at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113 or 01625 54 57 45
www.ico.org.uk

Date Response sent: 13th August 2025