

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 3rd July 2025

FOI Ref No 29429

Requested Information:

1. What is your whole Trust's IT spend for the following financial years?:
 - FY 2023/2024 (£):
 - FY 2024/2025 (£):

DEFINITION: Please include in your IT spend calculation the capital and revenue cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

2. Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:
 - a) Your overall DMA score (on a scale of 1.0 to 5.0).
 - b) If readily available, the individual scores for each of the seven DMA pillars:
 - Empower Citizens
 - Ensure Smart Foundations
 - Healthy Populations
 - Improve Care
 - Safe Practice
 - Support People
 - Well Led

DEFINITION: The Digital Maturity Assessment (DMA) is a self-assessment tool used by NHS organisations to evaluate their readiness for digital transformation. The overall score is usually the average of seven pillars, each scored from 1.0 (least mature) to 5.0 (most mature). The pillars are: Empower Citizens, Ensure Smart Foundations, Healthy Populations, Improve Care, Safe Practice, Support People, and Well Led.

3. Based on your most recent HIMSS EMRAM and HIMSS INFRAM assessment/ self-assessment, please provide the following:
 - Which HIMSS EMRAM score have your Trust currently achieved (0-7):
 - Which HIMSS INFRAM score have your Trust currently achieved (0-7):
 - Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved:

DEFINITIONS:

Electronic Medical Record Adoption Model (EMRAM) – is an eight-stage model, scored from stages zero (least mature) to seven (most mature). At each stage, organisations need to demonstrate a progressive and eventual removal of paper, higher pervasiveness of use and compliance statistics, and an increasing reliance on automation and clinical decision support.

Infrastructure Adoption Model (INFRAM) – The eight-stage INFRAM measures the maturity of a healthcare facility's IT infrastructure across five areas: mobility, security, collaboration, transport and data centre.

Response:

1. IT spend
 - **FY 2023/2024 (£): £19.02220m (23/24 Corporate Benchmarking Return)**
 - **FY 2024/2025 (£): £20.03493m (24/25 Corporate Benchmarking Return)**
2. Your overall DMA score (on a scale of 1.0 to 5.0).
 - **DMA results are official sensitive until nationally published.**
3. HIMSS EMRAM and HIMSS INFRAM assessment/ self-assessment, please provide the following:
 - **N/a not undertaken.**
 - Which HIMSS EMRAM score have your Trust currently achieved (0-7):
 - **N/a not undertaken**
 - Which HIMSS INFRAM score have your Trust currently achieved (0-7):
 - **N/a not undertaken**
 - Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved:
 - **No plans at present**

Attachment(s):

No Attachment(s)

Date Response sent: 12th August 2025