

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 27th June 2025

FOI Ref No 29341

Requested Information:

1. What wristband printers are you currently using?
2. What wristbands are you buying?
3. How many wristband printers do you have?
4. How many wristbands do you purchase per year?
5. What is your annual spend on wristbands?
6. Are you in contract for your wristbands?
 - a. If Yes, Please advise the supplier and
 - b. If Yes, please advise when this contract ends
7. Who in the Trust is responsible for the purchasing of wristband printers?
8. Who in the Trust is responsible for purchasing wristbands?
9. Are your wristbands GS1 compliant?
 - a. If no, are you planning to become GS1 compliant in the next year?

Response:

1. LABEL PRINTER DESKTOP ZEBRA ZD421 C TT 203DPI USB PRINTER
2. Scanband, Precision Infant and Brenmoor.
3. Unknown
4. 136,000
5. Commercially sensitive information (please see appendix one)
6. No
7. Please be aware, we do not provide names and email addresses for our staff as it is considered personal information under the Data Protection Act.
8. Please be aware, we do not provide names and email addresses for our staff as it is considered personal information under the Data Protection Act.
9. Yes

Attachment(s):

Appendix One –

Section 43 (2) - Commercial Sensitivity (qualified)

Regarding your request for the annual spend on wristbands, the Royal Cornwall Hospital Trust have considered this part of your request and after careful consideration, have concluded that the information requested is exempt from disclosure under Section 43 (2) of the Freedom of Information Act 2000:



43 (2) Information is exempt from disclosure under this Act as it would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is because, having answered question 4 regarding how many wristbands are purchased each year, providing the annual cost would allow for unit cost to be established.

Exemption 43 (2) is a qualified exemption and the Royal Cornwall Hospital Trust have fully considered the balance of public interest and are satisfied that the public interest in withholding the information outweighs the public interest in disclosing it. The Trust considers that there is a real likelihood of harm arising to both its own commercial interests.

Date Response sent: 11th August 2025