

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 20th February 2025

FOI Ref No: 27796

Requested Information

Hospital Setting

1. How many inpatient beds does your hospital have
2. What specific Adult services (please list)
3. Does your trust include paediatric and neonate inpatient services?
4. If yes, which specific paediatric and neonate services (Please list)
5. How many inpatient beds do respiratory staff cover
6. Please list the speciality wards that respiratory staff cover
7. Does your hospital have a critical care unit
8. If yes, how many beds
9. Does your hospital have a high dependency unit outside of critical care
10. If yes, how many beds
11. Does your hospital have a dedicated critical care therapy team
12. Does your hospital have a critical care out reach team
13. Which professions make up the critical care out reach team
14. Please state your core inpatient staffing hours

Staffing- Physiotherapy

1. Please outline your current qualified respiratory Physiotherapy staffing structure (including vacancies) –
2. Respiratory Speciality
3. Adult or Paediatrics
4. Band
5. Whole Time Equivalent (wte) or Full Time Equivalent (fte)
6. Head Count

On-call- Physiotherapy

1. Does your trust offer an on-call physiotherapy service to acutely unwell/ deteriorating patients
2. What time does your on-call service start from?
3. How many physiotherapists are on the on-call rota
4. How frequent are the on-call shifts for one individual (approximately)
5. Do any other professions provide an on-call service for respiratory patients, if Yes please state which professions
6. Does the service include Paediatrics and/or Neonates
7. Does your hospital provide an on-call room for overnight stay
8. Do you have an on-call criteria
9. Are there any exceptions to who can be on the on-call rota (I.e static MSK) If Yes please state
10. Does your policy include mandatory compensatory rest time
11. If no, how is compensatory rest decided/agreed.
12. What is the required response time if called? i.e within 45 minutes

Information Governance

Version No: 1

Review Date: 2028

Outcome measures

1. Do you collect outcome measures/monitoring information for your on-call service
2. If Yes, what outcome measures do you collect
3. How many call outs between June 2023-June 2024
4. If you have an on-call criteria, how many call outs met the criteria between June 23- June 24
5. How many hours were delivered for the on-call service between June 23- June 24

Training and Support

1. Do you offer an on-call induction programme for new staff on the on-call rota
2. Do you offer training for on-call staff
3. If yes, please complete the following boxes.
4. Frequency
5. Delivery (In person, virtual, workbook)
6. Who delivers the training
7. Structure (Please use this box to include any details such as SIM training, case studies, review of adjuncts etc)

Response

Hospital Setting

1. How many inpatient beds does your hospital have
 - **As of 30th June 2025, there were 678 inpatient beds across all three Trust Sites. This number includes medical, surgical and paediatric beds as well as critical care, but excludes maternity settings.**
2. What specific Adult services (please list)
 - **Physiotherapy**
 - **Elective Orthopaedics**
 - **Trauma and Orthopaedics**
 - **Early Supported Discharge Orthopaedics**
 - **Stroke**
 - **Neurology – acute and rehab**
 - **Cystic Fibrosis**
 - **Respiratory**
 - **Critical Care**
 - **Surgery**
 - **Emergency Dept/Acute medical Unit/Acute Frailty**
 - **Medicine**
 - **Eldercare**
 - **Paediatrics**
3. Does your trust include paediatric and neonate inpatient services?
 - **Yes**
4. If yes, which specific paediatric and neonate services (Please list)
 - **Both**

Information Governance

Version No: 1

Review Date: 2028

5. How many inpatient beds do respiratory staff cover
 - **Royal Cornwall Hospitals Trust has one ward classed as the Respiratory Ward. This ward has a capacity of 27 beds. Respiratory staff members may also visit inpatients on other wards if required.**
6. Please list the speciality wards that respiratory staff cover
 - **Respiratory: Wellington Ward**
7. Does your hospital have a critical care unit
 - **Yes**
8. If yes, how many beds
 - **19**
9. Does your hospital have a high dependency unit outside of critical care
 - **Yes**
10. If yes, how many beds
 - **5**
11. Does your hospital have a dedicated critical care therapy team
 - **Yes**
12. Does your hospital have a critical care out reach team
 - **Yes**
13. Which professions make up the critical care out reach team
 - **Nurses**
14. Please state your core inpatient staffing hours
 - **The Critical care outreach team works 24 hours a day 7 days a week.**

Staffing- Physiotherapy

1. Please outline your current qualified respiratory Physiotherapy staffing structure (including vacancies)
 - **1.0 Band 7, 1.0 Band 6, 1.0 Band 5 for two adult respiratory wards. 0.6 Band 7, 0.6 Band 6 for two paediatric wards, which includes providing orthopaedic cover as well as resp.**
2. Respiratory Speciality
 - **See above.**
3. Adult or Paediatrics
 - **See above.**
4. Band
 - **See above.**
5. Whole Time Equivalent (wte) or Full Time Equivalent (fte)
 - **See above.**
6. Head Count
 - **3 adults, 2 paediatrics**

On-call- Physiotherapy

1. Does your trust offer an on-call physiotherapy service to acutely unwell/ deteriorating patients?
 - **Yes**
2. What time does your on-call service start from?
 - **16:30**
3. How many physiotherapists are on the on-call rota
 - **Approximately 30**
4. How frequent are the on-call shifts for one individual (approximately)

Information Governance

Version No: 1

Review Date: 2028

- **Once a month**
- 5. Do any other professions provide an on-call service for respiratory patients, if Yes please state which professions
 - **No**
- 6. Does the service include Paediatrics and/or Neonates
 - **Yes**
- 7. Does your hospital provide an on-call room for overnight stay
 - **Yes, if requested**
- 8. Do you have an on-call criteria
 - **Yes**
- 9. Are there any exceptions to who can be on the on-call rota (I.e static MSK) If Yes please state
 - **Static MSK, elective orthopaedics, staff based elsewhere in the county who do not regularly see resp patients, new band 5s who have not rotated through respiratory/critical care.**
- 10. Does your policy include mandatory compensatory rest time
 - **Yes**
- 11. If no, how is compensatory rest decided/agreed.
 - **Not Applicable**
- 12. What is the required response time if called? i.e within 45 minutes
 - **45 minutes**

Outcome measures

1. Do you collect outcome measures/monitoring information for your on-call service
 - **No**
2. If Yes, what outcome measures do you collect
 - **Not Applicable**
3. How many call outs between June 2023-June 2024
 - **Unfortunately, the Royal Cornwall Hospitals NHS Trust is unable to provide a response to this question as the data is not held centrally.**
4. If you have an on-call criteria, how many call outs met the criteria between June 23- June 24
 - **All**
5. How many hours were delivered for the on-call service between June 23- June 24
 - **Unfortunately, this information is unavailable.**

Training and Support

1. Do you offer an on-call induction programme for new staff on the on-call rota?
 - **Yes**
2. Do you offer training for on-call staff?
 - **Yes**
3. If yes, please complete the following boxes.
4. Frequency
 - **Annually two half day face to face training sessions plus ad hoc sessions throughout the year for anyone who requests more training plus SIM sessions once a year.**
5. Delivery (In person, virtual, workbook)
 - **See above.**

6. Who delivers the training?
 - **Respiratory Band 7s and Band 6s**
7. Structure (Please use this box to include any details such as SIM training, case studies, review of adjuncts etc)
 - **See above.**

Attachment(s)

No Attachment(s)

Date Response sent: 22nd August 2025