

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 19th June 2025

FOI Ref No 29216

Requested Information:

Under the Freedom of Information Act 2000, I would like to request the following information relating to your organisation's use of learning technologies and associated services.

1. Current Learning Management System (LMS)

- a. What Learning Management System (LMS) or e-learning platform(s) does your organisation currently use?
- b. If Totara or Moodle is in use, please confirm which version is currently implemented.
- c. What is the LMS primarily used for (e.g. internal staff development, compliance training, onboarding, external learner access, apprenticeship delivery)?

2. Contract and Provider Details

- a. Who is your current LMS support, hosting, or implementation provider?
- b. What is the value of your LMS-related contract per annum?
- c. What is the contract start and end date (including any optional extension periods)?
- d. Please confirm if the LMS is hosted on-premise, via a private cloud, or through a SaaS model.

3. Procurement and Decision-Making

- a. What is the name and role of the person responsible for the learning platform and/or digital learning strategy?
- b. What is the name and role of the commercial contact responsible for LMS procurement or renewals?

4. Planned Changes or Reviews

- a. Are there any plans to review or replace your LMS in the next 12–24 months?
- b. Are there any scheduled or anticipated procurement events or tenders related to learning, compliance, or workforce development systems?

5. Integration and Strategic Use

- a. Is your LMS currently integrated with other internal systems (e.g. HRIS, payroll, CRM)?
- b. Are there strategic goals linked to digital learning, compliance reporting, or learner engagement which the LMS is expected to support?

Response:

1. Current Learning Management System (LMS)

- a. ESR, E-Learning for Health, clinicalskills.net
- b. N/A
- c. ESR - Staff Development, Compliance Training, Induction, Statutory and Mandatory Training Reporting

2. Contract and Provider Details

- a. ESR
- b. N/A – ESR is a National NHS Contract
- c. N/A – please see answer to 2 (b)
- d. N/A – please see answer to 2 (b)

3. Procurement and Decision-Making

- a. Role: ESR Support Manager. Please be advised that the Royal Cornwall Hospitals NHS Trust (RCHT) does not provide the names of staff members unless this information is already available in the public domain.
- b. The ESR Regional Team holds this responsibility, not RCHT.

4. Planned Changes or Reviews

- a. No – other than exploring the Future Workforce Solution (replacement ESR) functionality.
- b. No

5. Integration and Strategic Use

- a. ESR
- b. N/A

Attachment(s):

No Attachment(s)

Date Response sent: 11th July 2025