

**Freedom of Information Act 2000**

**The Royal Cornwall Hospitals NHS Trust Response to Information request**

**Date Request Received: 9<sup>th</sup> June 2025**

**FOI Ref No 29146**

**Requested Information:**

- 1) Does the Trust have a staff policy in respect of the wearing/use of fragranced products?
- 2) Please provide a copy of your staff policy concerning the wearing/use of fragranced products (including use of fragranced laundry products).
- 3) Where terms such as 'overwhelming', 'overpowering' or 'discreet' are used in respect of fragrance, how are these terms defined and who decides if the level of scent contravenes the guidance: the wearer, the Trust or the patient?
- 4) How is the policy brought to the attention of staff?
- 5) Is the policy in respect of the wearing of fragranced products enforced?
- 6) How is it enforced?
- 7) What training is given to staff to make them aware that the use of fragranced products can be an accessibility barrier for patients?  
Please provide details. If any such material is third party copyrighted, please provide a synopsis.
- 8) Please provide copies of any correspondence, memos or minutes of meetings pertaining to discussion of the use of/ wearing of fragranced products by staff, including use of fragranced laundry products to wash clothing worn at work.

**Response:**

- 1) There is no specific staff policy dedicated to the wearing/use of fragranced products. Please see appendix one for the Uniform and Dress Code Policy.
- 2) Please view appendix one.
- 3) There is no reference in any Trust policy to how terms defined and who decides if the level of scent contravenes the guidance: the wearer, the Trust or the patient.
- 4) It is responsibility of all staff to be make themselves aware of those Trust policies which impact them.

- 5) All new and updated Trust documents are communicated monthly via the All Trust Communication.
- 6) There is not a policy in respect of the wearing of fragranced products enforced.
- 7) There is not a policy in respect of the wearing of fragranced products enforced.
- 8) There is not a policy in respect of the wearing of fragranced products enforced.
- 9) The Trust has not located any correspondence, memos or minutes of meetings pertaining to discussion of the use of/ wearing of fragranced products by staff, including use of fragranced laundry products to wash clothing worn at work.

**Attachment(s):**

Appendix one - FOI Ref 29146 Uniform and Dress Code Policy V6.2

**Date Response sent: 19<sup>th</sup> June 2025**