

Freedom of Information Act 2000

The Royal Cornwall Hospitals NHS Trust Response to Information request

Date Request Received: 21st May 2025

FOI Ref No 28926

Requested Information:

1. Does your organisation engage a Neutral Vend or Master Vend agency supplier for:

- a. Medical
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier?

- b. Allied Health Professionals (AHPs)
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier

- c. Non-Medical, Non-Clinical (NMNC)
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier

- d. Nursing
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier

2. Does your organisation utilise a Direct Engagement (DE) supplier for:

- a. Medical
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved
-
- b. Allied Health Professionals (AHPs)
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved
-
- c. Non-Medical, Non-Clinical (NMNC)
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved

3. For the most recent Financial Year you have available please can you supply the spend figures on temporary agency staffing (worker pay & agency commission only) for:

- a. Medical
- b. Allied Health Professionals (AHPs)
- c. Non-Medical, Non-Clinical (NMNC)
- d. Nursing

4. For the most recent Financial Year you have available please can you supply the number of hours worked by temporary agency workers for:

- a. Medical
- b. Allied Health Professionals (AHPs)
- c. Non-Medical, Non-Clinical (NMNC)
- d. Nursing

6. Where a contract is in place for the provision of a Neutral Vend, Master Vend and/or a Direct Engagement supplier, please can you advise who the lead contact or responsible officer within the organisation is for this contract?

- Name:
- Job title:
- Email:

7. Alternatively please can you advise who is responsible for temporary agency staffing at the organisation across the following departments:

a. Workforce Lead

Name:

Job Title:

b. Procurement Lead

Name:

Job Title:

c. Finance Lead

Name:

Job Title:

Response:

1. Does your organisation engage a Neutral Vend or Master Vend agency supplier for:

- a. Medical – Not applicable
- b. Allied Health Professionals (AHPs) – Not applicable
- c. Non-Medical, Non-Clinical (NMNC) – Not applicable
- d. Nursing – Not applicable

2. Does your organisation utilise a Direct Engagement (DE) supplier for:

- a. Medical
 - i. Name of the DE provider - Allocate
 - ii. Expiry date of contract with the DE provider – 17/02/2027
 - iii. % of DE currently achieved 85%
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- b. Allied Health Professionals (AHPs)
 - i. Name of the DE provider - Allocate
 - ii. Expiry date of contract with the DE provider – 17/02/2027
 - iii. % of DE currently achieved 100%
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- c. Non-Medical, Non-Clinical (NMNC)
 - i. Name of the DE provider - Allocate
 - ii. Expiry date of contract with the DE provider – 17/02/2027
 - iii. % of DE currently achieved N/A

3. For the most recent Financial Year you have available please can you supply the spend figures on temporary agency staffing (worker pay & agency commission only) for: April 2024-March 2025

- a. Medical £5,494,293.70
- b. Allied Health Professionals (AHPs) £792,635.07
- c. Non-Medical, Non-Clinical (NMNC) £97,671.25
- d. Nursing £6,612,511.15

4. For the most recent Financial Year you have available please can you supply the number of hours worked by temporary agency workers for:

- a. Medical 45,802
- b. Allied Health Professionals (AHPs) 17,667
- c. Non-Medical, Non-Clinical (NMNC) 2640.25
- d. Nursing 191030.18

6. Where a contract is in place for the provision of a Neutral Vend, Master Vend and/or a Direct Engagement supplier, please can you advise who the lead contact or responsible officer within the organisation is for this contract?

The Trust does not provide contact information for staff below director level.

7. Alternatively please can you advise who is responsible for temporary agency staffing at the organisation across the following departments:

a. Workforce Lead

The Trust does not provide contact information for staff below director level.

b. Procurement Lead

The Trust does not provide contact information for staff below director level.

c. Finance Lead

The Trust does not provide contact information for staff below director level.

Attachment(s):

Date Response sent:



Royal Cornwall Hospitals
NHS Trust