

Freedom of Information Act 2000**The Royal Cornwall Hospitals NHS Trust Response to Information request****Date Request Received: 03 02 2025****FOI Ref No 27630****Requested Information:**

For the last three financial years (or the most recent available period):

1. Total expenditure on outsourced transcription services (including third-party providers and digital dictation/transcription software).
2. Total expenditure on in-house/on-premises medical secretaries whose primary role includes transcription and documentation.
3. If possible, a breakdown of costs by year and/or service provider.

If fulfilling this request exceeds cost limits, please let me know how I might refine it. If any part of the information is exempt, kindly provide details of the exemption applied.

Response:

1. Total expenditure on outsourced transcription services (including third-party providers and digital dictation/transcription software).

Approximately total £334.5K per annum

2. Total expenditure on in-house/on-premises medical secretaries whose primary role includes transcription and documentation.

This data is not collected and stored.

3. If possible, a breakdown of costs by year and/or service provider.

Approximately total £334.5K per annum digital dictation/voice recognition

Attachment(s):**Date Response sent:**

Information Governance
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