

Freedom of Information Act 2000**The Royal Cornwall Hospitals NHS Trust Response to Information request****Date Request Received: 15 01 2025****FOI Ref No: 27443****Requested Information:**

Please would you provide me with the name and email address of the person who manages Patients Services, this might be the Health Records Manager, the Information Governance Manager or a Patient Services Manager or Records Services Manager.

The areas that could fall within Patient Services are as follows:

- Health Records
- Data Quality
- Inpatient and Outpatient Booking
- Ward Clerks
- Receptionists
- Information Governance
- Disclosure Office/Subject Access Requests

Response:

Please be advised work email addresses are considered personal information under the Data Protection Act so we are unable to provide these.

The areas that could fall within Patient Services are as follows:

- Health Records – rch-tr.healthrecords@nhs.net
- Data Quality – rcht.dataquality@nhs.net
- Inpatient and Outpatient Booking – rch-tr.accessteam@nhs.net
- Ward Clerks – These are managed at individual ward level.
- Receptionists – rcht.receptionservices@nhs.net
- Information Governance – Mark Scallan, Head of Information Governance
rch-tr.infogov@nhs.net
- Disclosure Office/Subject Access Requests – Mark Scallan, Head of
Information Governance rch-tr.infogov@nhs.net

Attachment(s):

Information Governance
Version No: 1
Review Date: 2027

Date Response sent: