

Freedom of Information Act 2000**The Royal Cornwall Hospitals NHS Trust Response to Information request****Date Request Received: 15/10/2024****FOI Ref No: 26592****Requested Information:**

1. How is waitlist validation carried out in your Trusts? Please select one of the following options: Manually / Semi-automated / Automated.
 - a. If your response was semi-automated or automated, which tools do you use? Please specify the types of tools or software used.
2. How many FTEs currently work on waitlist validation and what band are they? Please specify the number per band.
3. How has your FTE count working on waitlist validation increased in the past 2-3 years? Please provide an estimate if you do not have the exact number.
4. In the past 12 months, approximately how long has the waitlist validation process taken? Please provide an estimate if you do not have the exact number.
5. What data quality issues have been identified the most frequently as part of the waitlist validation process? Please select those that apply from the list below:
 - a. Decision to admit but no waiting list entry
 - b. Missing waiting list or pathway information (e.g. due date, intended procedure)
 - c. Patients on an admitted waiting list without an active RTT (Referral to Treatment Pathway) clock
 - d. Past TCI (To Come In) dates
 - e. Potential duplicates
 - f. Other - please specify
6. What are your current approaches to linking data? Please select one of the following options: Manually or semi-automated / Automated
7. What is the proportion of data linkage that is manual and automated? Please provide an estimate if you do not have the exact number.
 - a. If automated, what tools are used? Please provide the name of the tools.
 - b. If manual, what tools are used e.g. R, data bricks? Please provide the name of the tools.
8. Currently, is the data linking process cumbersome? Please select one option: Yes/No
9. And does it take away from people's everyday role? Please select one option: Yes/No

Response:

1. How is waitlist validation carried out in your Trusts? Please select one of the following options: **Automated**
 - a. If your response was semi-automated or automated, which tools do you use? Please specify the types of tools or software used. **Patient engagement portal**
2. How many FTEs currently work on waitlist validation and what band are they? Please specify the number per band. **The workload is absorbed across a number of teams, there are no staff dedicated solely to waiting list validation**
3. How has your FTE count working on waitlist validation increased in the past 2-3 years? Please provide an estimate if you do not have the exact number. **As above**
4. In the past 12 months, approximately how long has the waitlist validation process taken? Please provide an estimate if you do not have the exact number. **To administer the waiting list validation outputs, it is estimated that it takes up to 5 minutes per patient**
5. What data quality issues have been identified the most frequently as part of the waitlist validation process? **None, apart from infrequent missing pathway ID information, for which an automated process is in place to flag and correct these**

Please select those that apply from the list below:

- a. Decision to admit but no waiting list entry
 - b. Missing waiting list or pathway information (e.g. due date, intended procedure)
 - c. Patients on an admitted waiting list without an active RTT (Referral to Treatment Pathway) clock
 - d. Past TCI (To Come In) dates
 - e. Potential duplicates
 - f. Other - please specify
6. What are your current approaches to linking data? Please select one of the following options: **Automated**
7. What is the proportion of data linkage that is manual and automated? Please provide an estimate if you do not have the exact number.
100% automated

a. If automated, what tools are used? Please provide the name of the tools.

Microsoft BI Stack SSIS/SSAS/SSRS and Power BI

b. If manual, what tools are used e.g. R, data bricks? Please provide the name of the tools.

N/A

8. Currently, is the data linking process cumbersome? Please select one option: **No**

Attachment(s):

Date Response sent: