

**Freedom of Information Act 2000**

**The Royal Cornwall Hospitals NHS Trust Response to Information request**

**Date Request Received: 27/08/2024**

**FOI Ref No: 25958**

**Requested Information:**

Please can you tell me:

1. Who currently provides the Trust with Hybrid Mail Services for the:
  - Main outpatients' appointment system (PAS)
  - Breast Screening Services
  - Diabetic Eye Screening
2. Can you please provide the contact names & email addresses for the Managers responsible for Hybrid Mail at these locations
3. What is the annual spend/annual volumes for these contracts
4. When are these contracts up for renewal or is there a Hybrid Mail tender imminent
5. Who looks after Hybrid Mail contracts within Procurement

**Response:**

1. Synertec Ltd

2. Please be advised that we are able to provide the job title only, we do not provide email addresses for our staff as that is personal information. All staff can be contacted through switchboard 01872 250000

3.£74,972 (ex VAT)

4. March 2025

5.RCHT Procurement Team

**Attachment(s):**

**Date Response sent:**

Information Governance  
Version No: 1  
Review Date:

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