

Freedom of Information Act 2000**The Royal Cornwall Hospitals NHS Trust Response to Information request****Date Request Received: 25 August 2024****FOI Ref No: 25954****Requested/Response Information:**

Under the Freedom of Information Act, I am requesting detailed information regarding your organisations Access Control System. This information is likely known by someone within Estates, Security, or Facilities Management.

Access Control System Overview:**1. Current System(s):**

* What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)

- Securefast Entra + and Integra

2. Access-Controlled Doors:

* How many doors across all of your sites have access control systems installed? How many per each site?

- RCH Approx 600, SMH Approx 80, WCH Approx 50

3. Access Control Types:

* Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).

- This information was previously available at the open tender exercise however there have been changes since that means that it is not possible to provide that level of detail within the time allocated to the FOI.

4. System Age:

* When was your current access control system installed? Which company installed it?

- The system was first installed over 25 years ago and has been subject to updating and investment over the intervening years.

5. System Integration:

* Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?

- No, the systems are not integrated.

6. Supplier Information:

* What are the names of the suppliers of your existing access control system?
* Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?

- T Clarke (Waldons Security)

7. Manufacturer and Models:

* What manufacturer and model of cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year.

- Digital ID Ltd £3,111.12 (Apr – Aug 24)

8. Management Software:

* What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro)

- Terminus

Usage and Distribution Details:

9. Consumable Usage:

* Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.

- The Trust does not hold that information

10. User Information:

* How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.

- All staff working for RCHT are required to have an access control card.

Maintenance and Support:

11. Management and Contact Information:

* Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.

- The Head of Security can be contacted by emailing rchtsecurity.systems@nhs.net for queries around the Access Control and Security Systems.

12. Support/Maintenance Contracts:

* Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?

- April 2025

Future Plans:

13. Planned Changes:

* What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?

- Changes to these systems are subject to assessment and agreement through the capital programme. The Trust is not able to share these plans as they relate to the security of the hospital.

Attachment(s):

None

Date Response sent: