

**Freedom of Information Act 2000****The Royal Cornwall Hospitals NHS Trust Response to Information request****Date Request Received: 17/08/2024****FOI Ref No: 25916****Requested Information:**

The Royal Cornwall trust has outsourced some of its Audiology work to Specsavers in Truro. I am having difficulty in obtaining the audiology support I need under the present arrangement.

Hence:

Please provide me with a copy of those sections of the agreement with Specsavers that relate to the services they are required to provide, and the targets they are expected to fulfil.

**Response:**

The Royal Cornwall Hospital Trust (RCHT) Audiology do not outsource any activity to Specsavers.

The Integrated Care Board (ICB) for Cornwall and the Isles of Scilly commission all NHS activity. For Audiology, RCHT is commissioned to provide:

- audiological assessment and rehabilitation to paediatric patients
- audiological assessment and rehabilitation to patients with complex hearing loss
- audiological assessment and rehabilitation to patients with bone conduction hearing implants
- vestibular function testing.

RCHT is no longer commissioned to provide AQP (Any Qualified Provider) Audiology. We stopped providing this service in May 2022. This contract is for patients with aged-related hearing loss and the criteria can be found here: [Adult Audiology \(cornwall.nhs.uk\)](https://www.cornwall.nhs.uk/adult-audiology)

The ICB offers this contract to tender and the current providers for patients in Cornwall are Specsavers, Scrivens, Alistair Kinsey, University Plymouth Hospital Trust, Northern Devon District Hospital and The Outside Clinic.

**Attachment(s):**

None.

**Date Response sent: 23/08/2024**