

Freedom of Information Act 2000**The Royal Cornwall Hospitals NHS Trust Response to Information request****Date Request Received: 13 February 2024****FOI Ref No: 23590****Requested Information**

1) Neutral Vend (NV) or Master Vend (MV) Agency Supplier:

i. Medical

- Name of the NV or MV agency supplier
- Expiry date of contract with the NV or MV agency supplier?

ii. Allied Health Professionals (AHPs)

- Name of the NV or MV agency supplier
- Expiry date of contract with the NV or MV agency supplier

iii. Nursing

- Name of the NV or MV agency supplier
- Expiry date of contract with the NV or MV agency supplier

iv. Non-Medical, Non-Clinical (NMNC)

- Name of the NV or MV agency supplier
- Expiry date of contract with the NV or MV agency supplier

2) Direct Engagement (DE):

i. Medical

- Name of the DE provider
- Expiry date of contract with the DE provider
- % of DE currently achieved

ii. Allied Health Professionals (AHPs)

- Name of the DE provider
- Expiry date of contract with the DE provider
- % of DE currently achieved

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider
- Expiry date of contract with the DE provider
- % of DE currently achieved

3) Financial Year 2022/2023 (or most recent if available) - spend figures on temporary agency staffing – (worker pay & agency commission only):

i. Medical

ii. Allied Health Professionals (AHPs)

iii. Nursing

iv. Non-Medical, Non-Clinical (NMNC)

4) Financial Year 2022/2023 - number of hours worked by temporary agency workers:

i. Medical

ii. Allied Health Professionals (AHPs)

iii. Nursing

iv. Non-Medical, Non-Clinical (NMNC)

5) Does the Trust or Health Board currently operate a Non-Medical Non-Clinical Staff Bank?

- If yes, what is the name of the provider?
- Expiry Date of the contract with the provider

6) Does the Trust or Health Board utilise an Insourcing Contracting provider in place?

- If yes, what is the name of the provider?
- Expiry Date of the contract with the provider

7) Contact responsible for temporary agency staffing at the Trust or Health Board: N/A

i. Workforce Lead

- Name
- Job Title

ii. Procurement Lead

- Name
- Job Title

iii. Finance Lead

- Name
- Job Title

Response:

- 1) N/A the Trust do not use a Neutral Vend (NV) or Master Vend (MV) Agency Supplier

- 2) Direct Engagement (DE):
 - i. Medical
 - Name of the DE provider Staff Direct
 - Expiry date of contract with the DE provider April 2025
 - % of DE currently achieved 47% (Jan/Feb/March 2024)

 - ii. Allied Health Professionals (AHPs)
 - Name of the DE provider Staff Direct
 - Expiry date of contract with the DE provider April 2025
 - % of DE currently achieved 100% (Jan/Feb/Mar 2024)

 - iii. Non-Medical, Non-Clinical (NMNC)
 - Name of the DE provider N/A
 - Expiry date of contract with the DE provider
 - % of DE currently achieved

- 3) Spend below for 2023/24 Apr'23 – Jan '24 temporary agency staffing – (worker pay & agency commission only):
 - i. Medical - £4.3m
 - ii. Allied Health Professionals (AHPs) - £718k
 - iii. Nursing - £11.2m
 - iv. Non-Medical, Non-Clinical (NMNC) - £3.2m

- 4) Financial Year 2022/2023 - number of hours worked by temporary agency workers:
 - i. Medical - 25,043 hours
 - ii. Allied Health Professionals (AHPs) 8,029 hours
 - iii. Nursing – 248,486 hours
 - iv. Non-Medical, Non-Clinical (NMNC) 47,723 hours

- 5) The Trust currently operate a Non-Medical Non-Clinical Staff Bank
 - Kernowflex
 - N/A

6) The Trust does not utilise an Insourcing Contracting provider

7) N/A

Attachment(s)

None.

Date Response sent: 08/04/2024