

If you stay in hospital we can:

show you where to go



speak with the hospital staff about your needs



support you at appointments to help you understand



show you around before you come into hospital



explain things to you if you're in hospital.



You can telephone us on:

01872 254610 / 07827 897252
07765 221848 / 07584 770351



You can ask the nurses on the ward to ring us (4610) or bleep (3053)

or email us at
rch-tr.LearningDisabilities@nhs.net



Royal Cornwall Hospitals
NHS Trust

Acute Liaison Service for Learning Disabilities



Jane Rees



Adrian Quest



Hannah Lyth



Amy Williams



Jessie Dowse-Willoughby



We are based at the Royal Cornwall Hospital in Truro. We cover all hospitals in Cornwall. We care for children and adults.



We want to help your experience in hospital feel:



safe



good



supported



treated with respect



listened to.

Communication



We can help to explain things that may be confusing



using pictures and symbols or photos.



We help you to say how you feel.



We use easy read information and makaton.

Appointments

We can make sure that:



you can get to your appointment



you do not have to wait too long



you understand all the information given to you.

In hospital we can support:



you



your family



your carers



the hospital staff.

Feelings

We can talk to you about how you feel, if you are:



scared



feeling ill



in pain.