How can I access the scheme?
In order to access the scheme, please call into your pharmacy and ask to speak to the pharmacist (with your child if they have symptoms).

Please remember
You will benefit from being more aware of your medicines and taking them correctly.

- **Do** find out why you are taking your medicines.
- **Do** keep your medicines safely out of reach of children and pets.
- **Do** return any unwanted medicines to your pharmacy for safe disposal.

Who should I contact to find out more?
Please contact the medicines optimisation team at NHS Kernow.

Room 210 Cornwall Council offices
39 Penwinnick Road
St Austell
PL25 5DR

- 01726 627953
- kccg.prescribing@nhs.net

To get this information in another format call:

- 01726 627800

Contact NHS Kernow
- 01726 627800
- kccg.contactus@nhs.net
- www.kernowccg.nhs.uk

Room 210 Cornwall Council offices, 39 Penwinnick Road, St Austell PL25 5DR

www.kernowccg.nhs.uk
You could use the community pharmacy minor ailment scheme if you are suffering from any of the conditions below.

- **Cystitis** (women only, aged 16 to 65)
- **Impetigo** (a skin condition)
- **Insect bites**
- **Mild skin conditions**

If your child has symptoms, they will need to be taken to the pharmacy so the pharmacist can assess them.

How does the scheme work?
The scheme means that you do not need to wait for an appointment for you or your child to see your doctor about any of the conditions listed. You can choose to go to your pharmacy for advice and treatment.

Will I have to pay for this service?
If you do not usually pay for your prescriptions, then your pharmacy will be able to supply the medicine free of charge under the scheme.

If you usually pay for your prescriptions, you will be charged a fee equivalent to the cost of a prescription, which will include the medication.

If you or your child receive medicine through the scheme, you will need to sign a form provided by the pharmacy. This information will be shared with your GP.

Using the scheme does not prevent you from seeing your GP, if you wish to do so.

The pharmacist may refer you back to the doctor if they are unable to offer treatment, for example if the illness is not treatable through the scheme or the medicine available through the scheme is inappropriate for you.

What will I be asked at the pharmacy?
You will be asked questions about your (or your child’s) symptoms and any other medication you may currently be taking. This is to make sure that any medicines you may be given are suitable.

Any details you give to your pharmacist are confidential
The pharmacist will also tell you how to take or use the medicine and may advise about other ways to manage the condition.

Any medicine supplied is only for you or your child
The medicine may not be right for someone else, even if they have similar symptoms.

Medication may not always be the most appropriate treatment.